

# PLAN UPDATE

**January 7, 2022**

We've worked closely with Emergency Coverage Corporation (ECC) for several months, but we haven't reached an agreement to keep them in your clients' plans.

Starting February 9, 2022, ECC doctors will not be in your clients' plans. However, if your clients' employees receive emergency care from ECC doctors, their plans will cover the care at the same level as care provided by doctors in their plan's network. Based on Virginia's new surprise billing law, ECC doctors can't bill them for the difference between what their plan covers and what ECC charges for the care.

This includes emergency care your clients' employees receive at the following facilities:

- Sentara Northern Virginia Medical Center
- Sentara Lake Ridge
- HCA Johnston-Willis Hospital
- HCA Swift Creek ER
- HCA Henrico's Doctors Hospital
- HCA West Creek Emergency Center
- HCA John Randolph Medical Center
- HCA Hanover Emergency Center
- HCA TriCities ER
- HCA Retreat Doctor's Hospital
- HCA CJW Medical Center
- HCA Parham Doctor's Hospital
- LifePoint SOVAH Health - Danville

- LifePoint SOVAH Health - Martinsville
- LifePoint Clinch Valley Medical Center
- LifePoint Wythe County Community Hospital

This impacts Anthem group and Individual plans, Par/PPO, HMO, HIX, Medicaid, and Medicare Advantage.

Employees can contact the Member Services number on their ID card for more information.

We will continue to negotiate with ECC and hope to reach an agreement that keeps them in our plan's networks.

We'll keep you and your clients updated. Please visit [anthem.com](https://www.anthem.com) for the latest information, or contact your sales representative if you have questions.