



INFORMATIONAL LETTER NO. 2423-MC-FFS-D-CVD

DATE: March 7, 2023

TO: Iowa Medicaid Hospital, Physician MD, Physician DO, Podiatrist, Optometrist, Rural Health Clinic (RHC), Clinic, Community Mental Health Center (CMHC), Psychologist, Certified Nurse Midwife, Certified Registered Nurse Anesthetist (CRNA), Clinical Social Worker, Federally Qualified Health Center (FQHC), Nurse Practitioner (NP), Behavioral Health, Physician Assistant, Area Education Agency (AEA), Local Education Agency (LEA), Nursing Facilities/Skilled Nursing Facilities (NF/SNF), Pharmacies, Indian Health Service (IHS), Dental

APPLIES TO: Managed Care (MC), Fee-for-Service (FFS), Dental (D) Coronavirus Disease (CVD)

FROM: Iowa Department of Health and Human Services (HHS), Iowa Medicaid

RE: Stand-Alone COVID-19 Vaccine Counseling

EFFECTIVE: April 1, 2021

The Centers for Medicare and Medicaid Services (CMS) requires states to cover stand-alone COVID-19 vaccine counseling. Stand-alone vaccine counseling occurs when a member and/or caregiver receives counseling from a health care practitioner regarding the vaccine, but the member does not receive the vaccination at the same time as the counseling because the member and/or caregiver is not ready to consent.

Stand-alone vaccine counseling has been shown to help address vaccine hesitancy by helping beneficiaries and their families learn about vaccines from trusted health care providers. Coverage of stand-alone vaccine counseling can help states increase COVID-19 and other vaccination rates for Medicaid and CHIP beneficiaries, especially among children.

Providers should utilize the following codes when submitting claims:

G0310 – Immunization counseling by a physician or other qualified health care professional when the vaccine(s) is not administered on the same date of service, five to 15 minutes.

G0311 – Immunization counseling by a physician or other qualified health care professional when the vaccine(s) is not administered on the same date of service, 16-30 minutes.

G0312 – Immunization counseling by a physician or other qualified health care professional when the vaccine(s) is not administered on the same date of service for ages under 21, five to 15 minutes.

G0313 – Immunization counseling by a physician or other qualified health care professional when the vaccine(s) is not administered on the same date of service for ages under 21, 16-30 minutes.

G0314 – Immunization counseling by a physician or other qualified health care professional for COVID-19, ages under 21, 16-30 minutes (this code is used for the Medicaid Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) benefit).

G0315 – Immunization counseling by a physician or other qualified health care professional for COVID-19, ages under 21, five to 15 minutes (this code is used for the Medicaid EPSDT benefit).

Vaccine counseling is a tool available for all vaccines and is particularly important during the COVID-19 public health emergency (PHE) as families look to catch up on routine vaccines and well-child visits.

If you have questions, please contact the Iowa Medicaid Provider Services Unit or the appropriate MCO:

Iowa Medicaid Provider Services for FFS members:

- Provider services: 1-800-338-7909
- Provider email: imeproviderservices@dhs.state.ia.us

Amerigroup Iowa, Inc.:

- Provider services: 1-800-454-3730
- Provider email: iowamedicaid@amerigroup.com
- Website: <https://providers.amerigroup.com/ia>

Iowa Total Care:

- Provider services: 1-833-404-1061
- Provider email: Providers may send email using their account on the ITC website.
- Website: <https://www.iowatotalcare.com>