



Georgia



## **Administrative | Medicaid | Oct 14, 2024**

### **State of emergency — Hurricane Milton**

Summary of update effective October 8, 2024.

Georgia has issued a state of emergency for the following counties: Appling, Atkinson, Bacon, Berrien, Bibb, Brantley, Brooks, Bryan, Bulloch, Butts, Camden, Candler, Charlton, Chatham, Clinch, Coffee, Cook, Crisp, Dougherty, Echols, Effingham, Evans, Glynn, Houston, Jeff Davis, Lanier, Liberty, Long, Lowndes, McIntosh, Monroe, Muscogee, Pierce, Screven, Tattnall, Toombs, Ware, and Wayne. The state of emergency starts October 8, 2024, and ends at 11:59 p.m. Wednesday, October 16, 2024, unless the state of emergency is renewed by the governor.

#### **What actions has Amerigroup Community Care taken to address this issue?**

##### **Pharmacy**

Amerigroup has implemented the Emergency Refill Too Soon (RTS) procedures for Medicaid members.

Effective immediately, if a member from the disaster area attempts to fill a prescription for lost or damaged medication resulting from the disaster and the claim is rejected with a *Reject 79 Refill Too Soon*, the pharmacy should enter 13 as the submission clarification code in NCPDP vD.0 field 420-DK, Submission Clarification Code.

**Note:** To receive an early refill, members must have a refill on file. If there is no refill on file, the pharmacy will contact the care provider to obtain one.

This override code should be used to process claims only for these members through October 2, 2024, unless the state of emergency is renewed by the governor.

**Prior authorizations:**

- We have waived prior authorization requirements for in-network and out-of-network medical services only.
- We respectfully request notification of admissions so that we may assist our care providers, facilities, and members in coordinating any post-discharge services, including transportation or transfers, to services outside the affected parishes.
- We will not deny an inpatient facility for late submission of clinical information and will accept verbal concurrent reviews.

If you need assistance.

Provider Services: **800-454-3730**