

EFC Conference Related Frequently Asked Questions!

In-Person

How do I register for the conference?

The conference this year is featured in two formats, in person, and virtual. Simply click on the link to register and follow the prompts <https://www.electrofed.com/tiesthatbind/>

Can I modify my registration and how?

You can modify your registration by accessing your registration via Cvent by clicking on the “Already Registered” link at the bottom of your confirmation email. You will then be prompted to add your confirmation number (as listed in your registration email) to log into your registration. Once logged in, you will be able to modify your registration.

Does my conference registration include hotel accommodations?

- Hotel accommodation is **NOT** included in conference registration.
- There are limited guestrooms available at Fairmont Chateau Whistler link: <https://book.passkey.com/event/50193239/owner/3631/home>
- EFC has added two other room blocks at nearby hotels. Please contact them directly to reserve
- Four Seasons call directly at 604 935 3400, or Toll Free at 1 888 935 2460.
 - o Email: reservations.whi@fourseasons.com
 - o OR
 - o Click on this link: <https://www.fourseasons.com/whistler/>
 - o Enter your dates of stay between: **May 29, 2022 – June 4, 2022**
 - o Click on the **PROMO CODE**
 - o Enter your group online code: **220526ELEK**
 - o Click on the box: **FIND ROOMS**
 - o This will take you to the Guestroom page
 - o Choose a Room Type and enter your details
 - o Click on "I have read and accepted the terms and conditions"
 - o Click: **BOOK**
- Pan Pacific
 - o Reservations can only be made by either calling Cheryl Pery at 1-604-905-2999 or by emailing her at charly.pery@panpacific.com.

I'm trying to book into the Fairmont, but it says its near sold out. What does this mean, and what are other options?

Due to the high volume of registrations for the EFC Conference in such a short period of time, rooms at the Fairmont Chateau Whistler are almost sold out. EFC has secured hotel blocks at both the Four Seasons Hotel and Pan Pacific. Please see above for further details

Is there still space to play golf in the conference tournament? Can I rent clubs?

There is still space in the 1:30pm shotgun start. Club rentals must be pre-ordered and indicated on your Cvent registration. Unfortunately, club's rental orders will not be possible for on-site requests. Once, you've booked your golf foursome, please provide Jade Hosick jhosick@electrofed.com, with your golfer guest names, and if you rented clubs, what types of clubs is required (Men's/Women's, Left/Right). Individual spots are also available.

Are the gala tables for the Wednesday night set in rounds of 8 or 10? How do I reserve a table? What if I only have half of my guests' names? Can I still reserve?

- Tables are available in both rounds of 8 and 10 with limited quantities of each. To reserve a table, please fill out our award night gala table reservations form and submit to Jade Hosick jhosick@electrofed.com
- https://www.electrofed.com/wp-content/uploads/2022/04/2022-Gala-Table-Reservation-Form_fillable.pdf
- If you are submitting a form with names missing, please indicate if you will be providing names later, or if EFC can assign individuals as required.

How do I get from the Vancouver Airport to Whistler?

There are a variety of shuttle transfers available, click here to view and book your transportation.

- <https://www.whistler.com/delegates/efc/>

Are there any tours and activities for conference attendees and guests? How do I register for them? Are there EFC specific tours?

Simply click on the link to view all tour and activity options. Some of these tours are public, meaning with other people and groups, and some are listed as EFC suggested tours for conference attendees.

- <https://www.whistler.com/delegates/efc/>

How do the Head Office B2B Meetings work?

Head office meetings are a worthwhile opportunity to conduct B2B meetings with other members from the industry in private meeting rooms. These meetings are typically held every half hour on the 30 minute. Click on the link to see who is hosting a head office this year. Feel free to contact and request a meeting. EFC staff does not arrange head office meetings for hosts and guests.

https://www.electrofed.com/head_office/

Are there any meeting spaces available?

At this point, all rooms have been sold out.

What is Electro Lounge?

The Electro-Lounge provides an informal space for B2B meetings but in a casual setting. Refreshments are available and reservations are not required. Spaced out, clustered seating makes this complimentary space conducive to meet.

What time does the AGM, or the conference opening session start on June 1?

- Breakfast begins at 7:00am.
- AGM Breakfast meeting – 7:30am
- General Assembly – 8:00am
- Opening Keynote Digital Experience: Reworking Work: Getting 2030 Ready – 8:30am

I'd like to bring a companion. How much is this, what does it include.

Companion fees are \$409 plus tax, and includes, the following

- Opening Reception
- Awards Reception
- 2 breakfasts
- 2 refreshment breaks
- 2 luncheons
- 1 Awards Gala dinner
- And access to all keynote presentations

Do I need to buy a ticket to the CEMRA Night? can anyone attend? What is the attire?

- CEMRA night tickets are NOT included in the conference fee and must be added to your registration via Cvent. This event is open to all conference attendees and companions. Tickets are required.
- Attire: casual, light jacket, comfortable shoes. Plaid shirts are encouraged but not required.

What is the attire for the Awards Evening?

My companion and or I have a dietary restriction. How do include this?

- Please include this on your Cvent registration.
- Access your registration via Cvent and click on modify (see question 2, "Can I modify my registration and how?" to learn how to modify your registration).
- Ensure to tell your server at the Fairmont

What is the BC Covid Update? **this may change at any given time by the BC Public Health.

- Masks are no longer required, but you are welcome to wear on
- Proof of vaccination will not be verified
- Hotel staff are not required to wear masks, but may choose to
- There are no longer any vaccination check points for restaurants, gyms, pools, spa etc. on property
- You can attend the conference if you are not vaccinated
- EFC will comply and follow BC public health mandates

- For all other related Covid questions or concerns, please contact the Fairmont Chateau Whistler front desk
- If you are flying to and from Vancouver, domestic or internationally, please follow the set rules by the airline and by Canada Public Health
- <https://www2.gov.bc.ca/gov/content/health/about-bc-s-health-care-system/office-of-the-provincial-health-officer/current-health-topics/covid-19-novel-coronavirus?keyword=covid&keyword=update>

Virtual

I want to register my team for virtual group rates, what should I do?

Please contact Roxanne Lafond at rlafond@electrofed.com to setup your company's domain for virtual group rate pricing. The offer is valid for groups of 10 or more.

If my company signed up for the virtual group rates, what do I do?

You can go ahead and register with your work email. Once you do, the discounted price will be automatically applied to your payment.

Will there be a conference APP?

Yes, stay tuned. The conference app (attendee hub) access will be provided to registrants via email one week prior to May 31st.

Will there be a conference virtual platform?

Yes, stay tuned. The virtual conference platform (attendee hub) access will be provided to registrants via email one week prior to May 31st.

Will I have access to all the same content that will be shared at the in-person conference?

Yes, you will have access to all keynote speakers, sessions, and presentations

Will sessions be recorded for on-demand access?

Yes, all sessions and presentations will be recorded. All attendees (virtual and in-person) will have on demand access after the EFC Conference end date.

Who should I contact if I have technical issues logging into the event platform?

When the platform is launched, we will communicate the dedicated phoneline and email for online technical issues. You can also contact Roxanne Lafond at rlafond@electrofed.com

If you are sick, or have any related covid symptoms, please do not attend the conference in person. Call the hotel front desk for next steps.

